



Canara Bank Officers' Union[Regd.]

[AFFILIATED TO ALL INDIA BANK OFFICERS' ASSOCIATION]

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To

**THE MANAGING DIRECTOR & CEO
CANARA BANK
HEAD OFFICE
112 J C ROAD
BANGALORE 560 001**

Dear Sir

SUB :: COVID-19 INFECTIONS & PRECAUTIONS

A very good morning to you sir. As you are aware, the fear of pandemic COVID-19 is still hovering around. We have reports of demise of our employees/Officers having infected by Covid 19 and some branches are being quarantined. Despite the pandemic risks, you should appreciate the fact that, we are extending regular services to the common public. As of now, the only protection provided to staff are normal masks and hand sanitizer which are inadequate to protect them from the Pandemic, due to increasing numbers of Covid19 cases where community spread even can be suspected.

It should be understood under the present scenario, the difficulties it presents in running the branches and the present lockdown relaxations, we need more steps with regard to the protection provided to our staff and sanitation of the premises. Bank employees, especially those who work in user end/branches are at high risk of getting infected by COVID-19. Due to relaxations permitted during Lockdown 5.0, branches are working at near capacity with handicaps from restrictions to employees in interacting with the customers/patrons. Employees are the greatest human assets, which is our competitive advantage. We need to attract and retain the best, provide them with encouragement, stimulus and make them feel that they are an integral part of the Institution building exercise. Safety and security of our team should be the prime objective of all of us.

Under the above mentioned scenario, we wish to submit the following to your good office for favourable consideration ;

- To permit branches to acquire Thermal Scanners for scanning the customers and employees.
- To permit concerned Regional/Circle Offices to engage security staff locally, from such service providers, who can support controlling/regulate the customers entry after thermal Temperature check at the entry point.

- To permit a check up of employees on regular basis (preferably every day/or atleast on weekly basis) for any infections
- To permit branches to put up Shamiyanaans or waiting facility outside branch premises for customers to maintain physical distancing.

Sir, by such act we will not only be protecting our own employees, but our valuable customers and family members of both our employees and customers too.

Sir, the employees are the assets, and not liabilities which are to be eliminated. The view of our bank as a human community should be built on trust and respect for employees, and not just a profit-making machine. Employees as assets must be valued, measured and developed. Employees are primary assets, "Human Capital" represents the remaining issues of a business after everything is eliminated. Industry value and, therefore, shareholder value suffers when Human Capital is unsecured.

Hope you'll consider our representation favourably and issue necessary guidelines at the earliest.

Thanking you

Yours faithfully



**H VINOD KUMAR
GENERAL SECRETARY**